



Privacy statement - parent portal

Partou B.V. (hereinafter referred to as Partou) uses the Konnect parent portal (web portal and app) (hereafter referred to as the parent portal). This allows you to easily communicate with Partou about the care and well-being of your child.

Using the parent portal involves the processing of personal data of you and your child. Partou attaches great importance to the privacy of you and your child. Partou guarantees this privacy through strict compliance with the General Data Protection Regulation (GDPR), among other things. Partou will handle the data you provide with care and discretion. In this document, Partou explains how and for what purpose personal data is processed in the parent portal.

Privacy and permission

The first time you log into the system, you are asked permission for the use of pictures and the diary (written reports about your child) in the parent portal. It is, therefore, important that you read this document carefully.

If you do not give your permission for the use of pictures and/or the diary, you can only use the system to consult information about the branch, receive newsletters and general news reports from your branch, unsubscribe your child and send digital messages to the employees of your child's group.

Note that this privacy statement only applies to actions of Partou. If, for example, you use the parent portal to provide personal data to third parties, you are responsible for your own actions.

Partou has concluded a data processing agreement with Konnect in order to ensure that Konnect, as a processor, carefully handles your personal data. The Konnect privacy statement can be found [here](#).

The purpose of processing personal data

Your personal data is processed by Partou with a view to improving and facilitating the care for your child, by enabling you and the employees to enter and share information easily. By exchanging information about your child, the group and the nursery, you can be kept informed at any time. Thanks to the pictures and reports you receive, you can remote-experience the day. This gives you a better impression of the day-to-day affairs at the nursery.

Provided you have given permission for this, the parent portal can also be used to exchange pictures of your child. In that case, it is conceivable that your child will be included in a group photo and that this group photo will also be sent to other parents. Partou does, of course, not have any say or control over the way in which you or other parents deal with such pictures. You are, nevertheless, requested not to distribute group photos or to otherwise publish them. If you find it undesirable that pictures of your child are taken and/or shared, you can at all times withdraw your consent. You can change your permission settings in the parent portal at any time.

Finally, Partou processes the contact details provided by you with a view to executing the agreement and maintaining a direct (customer) relationship with you.

Storage of personal data

Partou will not store personal data of you or your child for longer than is necessary within the framework of the aforesaid purposes.



After the care contract has ended, data of your child or children can continue to be accessed by you and our employees for a further 8 weeks. This, for example, gives you the opportunity to download the diary and/or pictures of your child. After 8 weeks, the data is digitally archived. One year after the end of the care contract, the data of your child or children will be destroyed.

You have a legal right to view, change or delete the personal data of you or your child. For this, you can submit a request via customer service. Such requests will be dealt with as soon as possible, but within 4 weeks.

For further information on how Partou handles privacy-sensitive data can be found on our website (www.partou.nl), in our general [Privacy Regulations](#).

Security

All (personal) data collected through the parent portal is stored in a secure environment. We do our utmost to prevent unauthorised access to your data. When using the parent portal, we advise you to take precautionary measures to protect the privacy of you and your child, such as frequently changing your passwords and using a secure browser. You are personally responsible for keeping your login details confidential.

Agreement with privacy statement

Partou reserves the right to at all times change its privacy policy. Changes to the privacy statement will be announced amply in advance. If you register for the use of the parent portal, you agree to the privacy statement applicable at that time.

Contact

For all your requests and other questions or comments, please contact our [customer service](#).